



Milton Transit Senior Services

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Service Profile

Background

Fixed routes introduced in 2004

Contracted, third party service provider

37 Town-owned buses; contractor-leased facility (420 Morobel Dr.)

Maturing system - higher local trip demand

Family of Services delivery approach responds to unique needs (OnDemand using capacity on specialized)



Senior Fares

Milton Transit Fare Options & Payment Methods

Eligibility: Seniors aged 65 and older.

Fare Options:

- Single Ride: \$4.25 (cash)
- 10-Ride Ticket Book: \$25 (\$2.50 per ride)
- Monthly Pass: \$60
- Free Universal Transfers between routes (2 hour)

Where to Purchase Physical Fare Media:

- Milton Leisure Centre
- Milton Seniors' Activity Centre
- Milton Sports Centre
- Sherwood Community Centre
- Town Hall

Mobile Payment - Token Transit App (Available for all fares, including senior fares)

- Buy & store tickets on your smartphone (Google Play & App Store)
- Purchase passes instantly or store for future use (internet required to buy/activate)
- Easy boarding: Activate your pass/ticket when the bus approaches, then follow the app's instructions to validate your ticket onboard



Senior Month in June

- In recognition of Seniors Month, Milton Transit is offers free transportation for seniors 65+ through all services all day (regular bus, access+, and OnDemand), on Wednesdays in the month of June.
- This year:
 - Wednesday, June 4, 2025
 - Wednesday, June 11, 2025
 - Wednesday, June 18, 2025
 - Wednesday, June 25, 2025
- Goal: Encourage seniors to explore Milton, attend events, and enjoy a sense of independence.

Subsidized Passes for Low-Income (SPLIT Program)

- The SPLIT (Subsidized Passes for Low-Income Transit) program was introduced to provide affordable transportation options to low-income residents in Halton Hills.
- Designed to assist low-income individuals and families by reducing the financial burden of public transit, including seniors living with low income.
- As of January 1st, SPLIT passes for eligible low-income residents in Milton were made free of charge, with the Town absorbing the customer cost.
- Eligibility for The SPLIT program is based on a means test, which typically includes assessing the applicant's household income and ensuring it falls below a certain threshold set by the program guidelines. For eligibility information and how to apply, Contact Halton Region via 311 or visit their [website](#).

Milton access+

- Milton access+ is a specialized transit service designed to assist residents who have mobility challenges preventing them from using conventional transit. Some additional key benefits are:
 - Offers connections to Halton Hills (ActiVan), and Peel (TransHelp).
 - Empowers users to maintain an active lifestyle by facilitating access to employment, education, healthcare, and recreational activities.
- We offer this service, Monday to Friday from 5:20 a.m. to 10:11 p.m. and on Saturdays from 7:10 AM to 7:40 PM
- Eligible residents must complete an application, which must be reviewed by their health care professional. Once reviewed by our third party assessor, and if approved, users can schedule rides by contacting our specialized transit service line at 905-875-5417.
- How to Apply - Fill out application [here](#) and submit to Oakville for processing.



Milton Transit is committed to:

- Continuous improvement of accessible transit services
- Including people with disabilities in developing/reviewing annual accessibility plan, in parallel with the Town's multi-year plan
- Providing accessible services to customers, employees and contractors
- Optimizing municipal investments to provide appropriate service type
 - Specialized, OnDemand, conventional



Magnusmode

- MagnusCards is a free app to assist individuals, particularly those with cognitive needs in navigating various aspects of life through digital "Card Decks." These Card Decks provide step-by-step visual, audio, and text instructions to enhance independence and confidence.
- Milton Transit has partnered with Magnusmode to create specific Card Decks tailored for using Milton's public transportation system. These guides cover essential tasks such as purchasing tickets and passes, planning trips, riding the bus, and ensuring safety during transit. By following these structured instructions, users can more comfortably and effectively utilize Milton Transit's services.
- To access these resources, download the MagnusCards app from the App Store or Google Play.



Master Plan Service Changes

Milton Transit Five-Year Plan (2024-2029)

- Strategic Vision & Network Update
- Guides transit planning & operations
- Roadmap for Council & staff

Key Improvements by 2029

- More reliable & frequent service
- Extended weekday & Saturday hours, plus new Sunday service
- More direct & longer routes to reduce transfers
- New transfer points (Milton Education Village & Kennedy Circle)
- Optimized OnDemand service areas

Key improvements by 2025

- Introduction to Sunday Service 7AM-7PM (September)
- Frequency improvements to all routes
- New stop amenities to enable new routes, and improve accessibility & comfort

Q&A